

Telecommunications Access Without Barriers for Everybody

Sally Clark



Now the leader of a team that is a force to be reckoned with, Sally Clark briefly describes her background and then offers advice and further information in relation to last month's article 'NZ First Right 'Hear' in Franklin.'

After a year at Franklin District Council, Sally decided she wanted to move onto new challenges but stay within the local government sector. Her

move to Manukau City Council's call centre provided the groundwork for her current position as Team Leader with the New Zealand Relay Service, a job she describes as "the best job in the world, working with the best team in the world."

What does the service do?: The service offered is unique within New Zealand and provides opportunities for those who are hearing impaired, deaf, or have a speech impairment to be able to communicate via telephone or the internet.

Who can use the service?: The service can be used by anyone who is profoundly deaf, hearing impaired or speech impaired.



More information on Speech Impairment: This service enables a person with speech impairment to communicate over the telephone using his or her own voice or voice synthesizer. For example, a person who might use this service could be someone who is unable to speak clearly, maybe after having a stroke or brain injury etc. The Relay Assistants have received training which ensures that most types of speech impairments will be heard and understood.

Who can use the service?: As the service is available 24/7 and all calls are completely confidential, the service is an excellent tool for doing business. The service is opening up doors for business transactions to take place, where previously this has been a barrier. The service can also be used personally to contact a business, for example to arrange a doctor's appointment, buy parts for vehicles, making a restaurant reservation or a hair appointment.

What about toll calls and calls to mobile phones?: National calls are free, it is part of the provided service. All that is needed for international and mobile calls is a calling card that you can pick up from any supermarket or petrol station, so you choose a calling card that best suits your needs. For your convenience New Zealand Relay are able to keep the details on record for your next call.

You can count on our Relay Assistants to be: Accurate and transparent, private and confidential and best of all for the majority of our users the service is FREE.

More information: For more information contact NZ relay on 0800 4715 715 (voice) or 0800 4713 713 (TTY) or visit our website www.nzrelay.co.nz. ■

From Little Things, Big Things Grow!

Create your own Eden

Free Workshops ,Composting and Bokashi Systems.

Demonstrations will be held March-April

Friday March 12th Waiuku Twilight Market
6pm-7.30pm

Saturday March 20th, Petals n Pots 10am-11am.

Saturday April 10th, Worms R Us, 257 Linwood Road, Karaka (Karaka Kitchen Café)

We are Keen to help you find a easy recycling solution to any organic waste from home or business.

LIFT THE BIOLOGY OF YOUR SOIL




RECYCLE USING A WORM FARM

Our products

- Compost worms
- Organagro worm castings
- Compost tea brewing kits
- Commercial worm bins
- Bokashi composting
- Compost bins
- Earthworm breeder
- Raised gardens



We can help you with the right solution for your organic waste




Call the team on
0508 967 677 or 09 2927759
www.wormsrus.co.nz

WORMSRUS
From Little Things, Big Things Grow!